

本行檔案編號: 2022-02688



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林哲民先生:

繼本行於2022年10月3日接獲閣下來電反映本行服務的意見後，本行於10月7日再次接獲閣下來電通知於10月6日已傳真信函至本行劉連舸董事長反映相同意見，本行職員已於電話中確認會就事件作出跟進。對於閣下所述之情況，本行仍需時跟進，並將盡快回覆閣下於本行登記之電郵地址。

如閣下對個案有任何查詢，請電郵至opinion@bochk.com或於辦公時間內（星期一至五上午9時正至下午5時正；星期六、日及公眾假期除外）致電（852）8206 2389或（852）3669 3559與本人聯絡。

中國銀行（香港）有限公司

客戶關係

高級客戶關係經理

黃敏儀

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